

# PRE -DELIVERY GUIDE



## Getting ready for your new spa to arrive

### Site Preparation

There are some things you need to consider when determining where to locate your Unwind Spa, even though it is self-contained.

Your spa has been designed to evenly support its own weight, the water and the spa users. It requires a good, solid, level and flat foundation with adequate drainage so that the equipment compartments are accessible for service and power connection. We can supply a line drawing to assist with this.

Note: Do not under any circumstances position your spa on any soft surfaces like grass, sand or dirt. Any surface that has a tendency to settle unevenly will place pressure and tension on the spa structure and will void the warranty.

### Electrical Information

Please advise your electrician of the power requirements for your spa. The electrical connection cord/wiring must be carried out by a registered electrician and all work must be in accordance with the local and current regulations/standards. The power should be through a residual current device (RCD). Note: No Cord or Plug is supplied.

### Spa Cover

We recommend a cover lifter, as this will make the cover easy to remove by one person and extend its lifespan. Covers fold in half but not all covers are square, so some covers can only fit and fold one way. Consider how you will fold, remove & store the cover when not in use.

### Drainage

Ensure that the spa is not in a low or floodable position, as this could cause electric equipment to short or be dangerous to spa users. Your spa comes with a drain valve located on the side of the Spa Pool. Ensure that you consider access to this drain. A hose connection is supplied so you can run the waste water to a garden or storm drain with your hose.

### Ventilation

If your spa is indoors, ensure that there is adequate ventilation. Spa pools produce considerable amount of moisture which could damage walls and ceilings over time.

### Surface and Pad Requirements

Ideally your new spa should be placed on a 100mm thick reinforced concrete pad. A swim spa will require reinforced concrete 150mm thick. Ensure that the concrete has cured before setting the spa in place to avoid cracking. A typical spa filled with water could weigh up to 2000kg.

### Wood Decking

Wood decking is suitable provided the structure is strong enough to take the weight of the spa when full of water and people. An engineer's structural report is essential for balconies. In general, you will need to cater for a load of 500kg per square metre. If you are unsure at all, please consult with your local builder. Note: Wood decking is not suitable for swim spas. Be aware wood decks can cause reverberation when the Spa pool is on.

### Delivery and Installation

Please check the route that you will take to get the spa from the delivery vehicle to your proposed site. Check the following points:

- Width – Is the access path at any point less than 1m. Check all gates, protruding meter boxes, bay windows, spouting etc. You may have to cut or tie back shrubs, move kennels and flower boxes etc.
- Height – Is the access path at any point too low for the spa to pass under? Remember the spa is wrapped and that will make the overall height larger. Check overhanging branches, down pipes, low roof eaves and overhead wires.
- Length & Track – Will the spa be obstructed by a 90-degree turn? Check how much room you have on any turn. Is the ground rough or smooth? Is there any steps or non-level surface?
- Crane – Sometimes the only way to position your spa into place is with the help of a crane. Usually this is a last resort but sometimes it is simply the safest option or only possible route.

Before filling your spa for the first time, please familiarise yourself with the content of the Owner's Manual supplied with your spa.

Now all that is left to do is to sit back, "Unwind" and enjoy!